



**中国·齐力控股集团**  
CHINA·QILI HOLDING GROUP



**中国·齐力控股集团有限公司**  
CHINA·QILI HOLDING GROUP CO., LTD.  
**安徽齐力不锈钢制品有限公司**  
ANHUI QILI STAINLESS STEEL PRODUCTS CO., LTD.  
**安徽齐力金属制品有限公司**  
ANHUI QILI METAL PRODUCTS CO., LTD.

**中国 CHINA**

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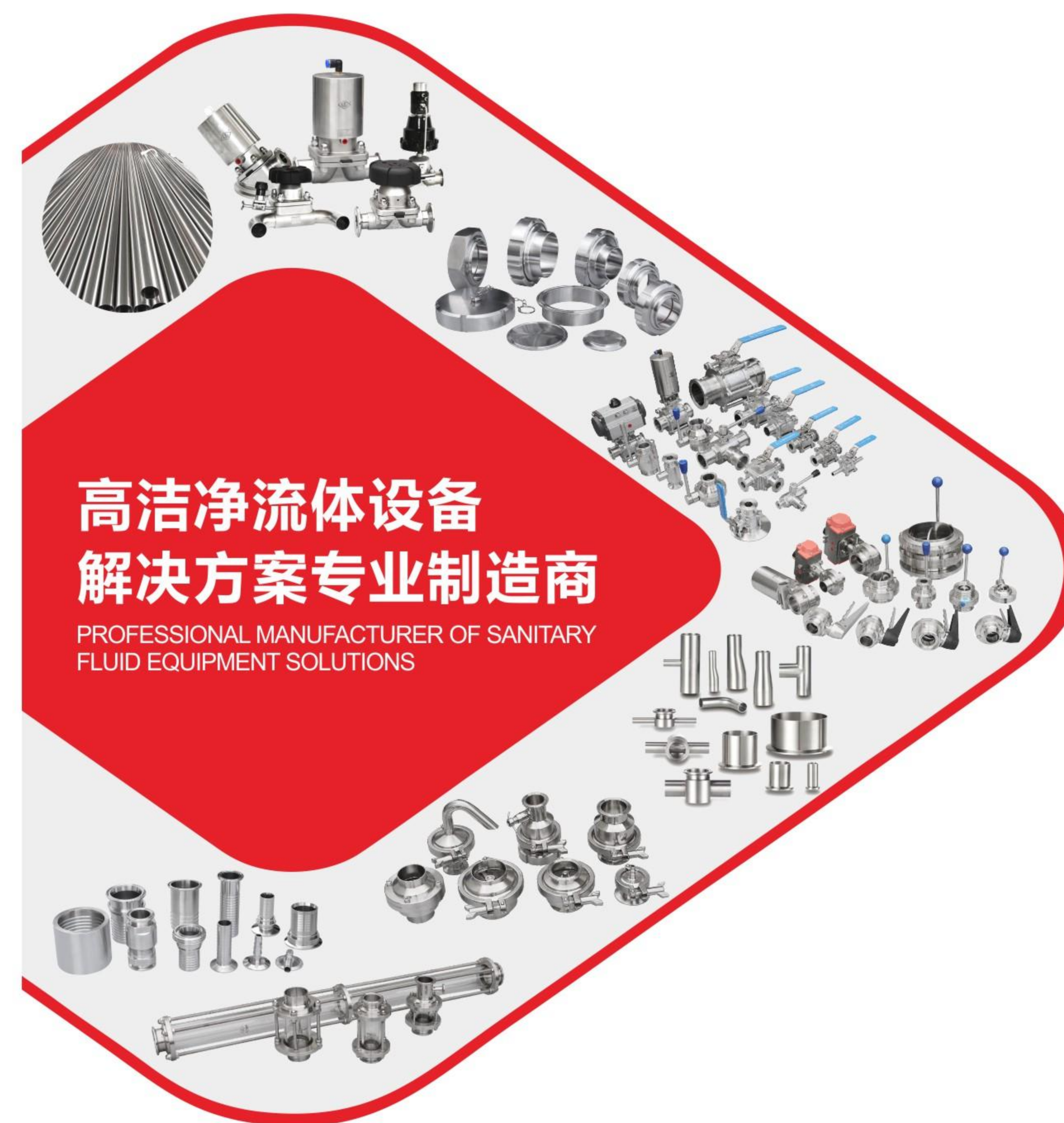
小程序/Applets

**国际 INTERNATIONAL**

Headquarters: 3839-1 Binhai 3rd Road, Binhai Development Zone, Wenzhou, Zhejiang Province, China  
Mass Production Factory: No. 1 Xingye Road, Huaining Economic Development Zone, Anhui Province  
Forging & Punching Factory: No. 32 Duxiu Avenue, Huaining Economic Development Zone, Anhui Province  
Tel: +86-577-86990175  
Fax: +86-577-86990176  
E-mail: sales@wzqlqjx.cn  
Http: www.sanitary-valve-fittings.com



国际官网/Website



**高洁净流体设备  
解决方案专业制造商**

PROFESSIONAL MANUFACTURER OF SANITARY  
FLUID EQUIPMENT SOLUTIONS



# CONTENT

## 目录



001 董事长致辞	SPEECH OF THE CHAIRMAN
002 集团总部	CHINA-QILI GROUP HEADQUARTERS
004 锻造 冲板基地	FORGING PUNCHING BASE
006 安徽生产基地	ANHUI QILI PRODUCTION BASE
008 阀门加工中心	VALVE MACHINING CENTER
013 无尘车间	DUST-FREE WORKSHOP
014 管件加工中心	PIPE FITTING MACHINING CENTER
016 BPE加工中心	BPE MACHINING CENTER
018 发货现场	DELIVERY SCENARIOS
020 齐力团队	QILI TEAM
024 企业资质	COMPANY PROFILES
026 营销网络	MARKETING NETWORK
028 蝶阀系列	BUTTERFLY VALVE SERIES
030 球阀系列	BALL VALVE SERIES
032 隔膜系列	DIAPHRAGM SERIES
033 止回阀系列	CHECK VALVE SERIES
034 活接系列	UNION SERIES
035 由任系列	UNION SERIES
036 软管接头系列	HOSE FITTINGS SERIES
038 管件系列	PIPE FITTING SERIES
039 BPE系列	BPE SERIES
040 视镜系列	SIGHT GLASS SERIES
041 卡箍系列	CLAMP SERIES
042 泵系列	PUMP SERIES
042 定制阀门/专利产品	CUSTOMIZED PRODUCTS
043 人孔系列	MANWAY SERIES
044 售后服务和质量保证承诺	AFTER-SALES SERVICE AND QUALITY ASSURANCE

# 01

## 关于齐力 ABOUT QILI

# 02

## 产品展示 PRODUCT DISPLAY

## 齐力创始人简介

INTRODUCTION TO THE FOUNDER OF QILI

朱常有-齐力控股集团董事长-共产党员  
齐力控股集团联合党支部书记  
温州市山东商会-常务副会长  
龙湾区政协委员  
温州市工商联-执委

山东汉子朱常有在温创业20多年，以练武人的勤奋、刻苦、毅力，经过十多年的发展与沉淀，企业正式升级为集团企业，目前集团拥有六大生产企业，技术骨干35人，销售精英38人，员工总数400余人，产品远销欧洲、美国、加拿大、墨西哥、澳洲等60多个国家和地区，齐力控股集团已成为不锈钢卫生级领域的家喻户晓的企业。

朱董经常说“做企业对内要成就员工，改善员工生活既是一种社会责任，也体现了企业管理者的胸怀和大爱，对外成就客户，达成互惠、互利、共赢为目的。”公司之所以起名“齐力”，正是希望凝聚团队的力量，齐心协力创事业，朱董曾为家乡修桥铺路、山东寿光发洪水、2020年新冠疫情、2021年河南水灾，数次为灾区捐款捐物，企业做大要回馈社会。

企业及个人荣获荣誉：龙湾区人民政府“优秀企业”、“缘聚爱”公益联盟《爱心单位》、荣获2020年度“杰出鲁商”、荣获异地在温创业领军人物、荣获温州市新居民企业称号、荣获浙江省科技型中小企业、荣获国家高新技术企业

Zhu, Chang-You (Beckham) - CPC member 朱常有  
COB/President of QILI HOLDING GROUP  
COB/President of Anhui QILI Stainless Steel Industrial Co., Ltd.  
Executive VP of Wenzhou Shandong Chamber of Commerce  
Member of CPPCC Wenzhou Longwan District Committee  
(Chinese People's Political Consultative Conference)  
Executive committee of Wenzhou Federation of Industry and Commerce

From Heze City, Shandong, Zhu Changyou (Beckham) has run the business in Wenzhou for more than 20 years. With the diligence, hard work, and perseverance of martial arts practitioners, after more than ten years of development, and precipitation, the company officially leveled up to a group in 2021. Nowadays, the group has total 400 staffs and 68 highly educated staff working as exportation sales elites, and RD technicians; many are from the well-known University Project 985 and 211. Products are exported to more than 60 countries and regions such as Europe, Australia, North America, the Middle East, Southeast Asia, etc. By the end of May 2022, QILI has a staff of nearly 400. QILI Holding Group has become a well-known enterprise in the field of stainless steel sanitary fittings.

Chairman Zhu often says, "Being a company internally must achieve employees, and improving employees' lives which is not only a social responsibility but also reflects the mind and love of the corporate owner; externally, to fulfill customers by achieving mutual benefit and win-win situation is the goal." The reason for the name "QILI" is that he hopes to gather the strength of the team and work together to create the business. Chairman Zhu has helped pave the road in his hometown, donated for several natural disasters such as the flood in Shouguang, Shandong, the COVID-19 pandemic in 2020, the flood in Henan in 2021, also helping to alleviate poverty. As a company grows, we have social responsibility.

Enterprise and Personal Honor:  
National Technical Innovation Enterprise  
Zhejiang Sci-Tech-oriented Small and Medium-sized Enterprise  
Longwan District Excellent Enterprise  
Caring Unit of "YUAN-JV-AI (Love Together)" Charity Alliance  
2020 Outstanding LUSHANG (Shandong business)  
Leading people of the alien founders in Wenzhou  
Wenzhou New Resident Enterprise  
Zhejiang Sci-Tech Oriented SME



朱常有

齐力控股集团董事长  
Chairman of Qili Group



# CHINA-QILI GROUP HEADQUARTERS

## 集团总部

齐力控股集团，原温州齐力流体设备有限公司，专业生产卫生级不锈钢各种阀门及管道连接件，为客户提供一站式采购供应链服务，锻造、CNC精加工与销售为一体的八大主力生产工厂，产品远销欧洲、美国、加拿大、澳洲等60多个国家和地区。集团聚焦于卫生级领域多年，解决客户遇到的技术难题是我们的荣幸，目前已获得国家高新企业和25项发明专利及各项国际认证。

产品广泛适用于制药、饮料、乳制品、啤酒、生物化工等领域。所有产品均按:3A、BPE、DS、ISO、IDF、DIN、RJT、SMS等标准制造，所有产品均达到GMP药典要求。主要产品有：卫生级泵，阀门系列，管件系列和各种管道连接件。

齐力人会把高质量的材料、先进的设计、严格的制造标准及质量保证体系完美结合，我们始终不会忘记客户给我们的支持与宝贵的意见，对外成就客户，对内成就团队，是企业发展追求的终身目标，热诚欢迎各位新老顾客莅临指导！

Qili Holding Group, formerly Wenzhou Qili Fluid Equipment Co., Ltd., specializing in the production of various sanitary stainless steel valves and pipeline links, providing customers with one-stop procurement supply chain services, forging, CNC finishing and sales as one of the eight main forces Production factories, products are exported to more than 60 countries and regions such as Europe, the United States, Canada, and Australia. The group has been focusing on the sanitary field for many years, and it is our honor to solve the technical problems encountered by customers. At present, it has obtained 25 national high-tech enterprises and 25 invention patents and various international certifications.

Products are widely used in pharmaceuticals, beverages, dairy products, beer, biochemical and other fields. All products are manufactured according to: 3A, BPE, DS, ISO, IDF, DIN, RJT, SMS and other standards, and all products meet the requirements of GMP pharmacopoeia. The main products are: sanitary pumps, valve series, pipe fittings series and various pipe connectors.

Qili people will perfectly combine high-quality materials, advanced design, strict manufacturing standards and quality assurance system. We will never forget the support and valuable opinions given to us by our customers. We will achieve customers externally and achieve team internally. The lifelong goal of enterprise development, sincerely welcome all new and old customers to visit and guide!





# FORGING PUNCHING BASE

## 锻造 冲板基地

### 智造实力 MANUFACTURE STRENGTH

- 锻压工厂：4条生产线，160吨，300吨，400吨，630吨  
设备锻压1--10寸接头 (14wmp14mmp14AMP)
- 锻造工厂：4条生产线，分别是400吨，630吨，800吨，1000吨锻造机器，  
主要锻造蝶阀阀体，止回阀阀体，活接，软管接头及其他非标件等
- 冲板工厂：4条生产线

总生产占地面积35000平方米！公司产品出口六十多个国家及地区！

- Forging plant: 4 production lines, 160 tons, 300 tons, 400 tons, 630 tons  
Equipment forging and pressing 1 - 10 inch connector (14wmp14mmp14AMP)
- Forging plant: 4 production lines, 400 tons, 630 tons, 800 tons and 1000 tons of forging  
machines, mainly forging butterfly valve bodies, check valve bodies, unions, hose joints  
and other non-standard parts
- Punching plant: 4 production lines

The total production area is 35,000 square meters!  
QILI's products are exported to more than 60 countries and regions!

一站式服务  
One stop service

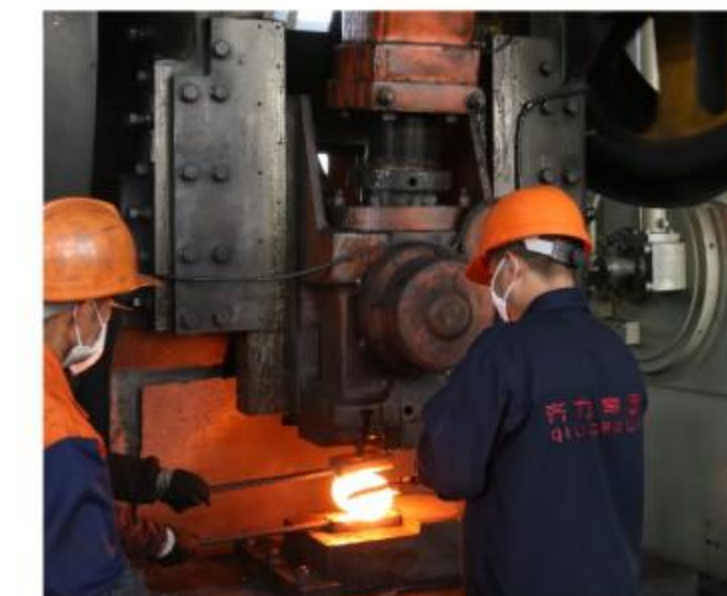
锻造/精加工/销售  
Forging/finishing/sales

精良设备  
Sophisticated equipment

CNC数控及检测设备  
CNC numerical control and testing equipment

制造标准  
Manufacturing standards

3A/DIN/SMS/RJT/ISO/IDF/DS



质量是维护客户忠诚的最好保证

Quality is the best guarantee to maintain customer loyalty





# ANHUI QILI PRODUCTION BASE

安徽生产基地



### QILI 拥有8家工厂，拥有完善的制造设施：

- 1) 不锈钢板冲压车间
- 2) 锻造车间（阀门和由任毛坯）
- 3) 锻造车间（接头和非标准件锻造毛坯）
- 4) 管件及成型车间（弯头/三通/异径/十字）
- 5) 阀门车间（球阀、隔膜阀、软管尾部、泵）
- 6) 蝶阀、止回阀、配件，定制件等CNC数控车间
- 7) 安徽量产基地，占地30亩，（配件批量生产）
- 8) BPE 管件生产车间

QILI has 8 factories with complete manufacturing facilities:

- 1) Stainless steel plate stamping workshop
- 2) Forging workshop (valve and blanks)
- 3) Forging workshop (forging blanks for joints and non-standard parts)
- 4) Pipe fittings and forming workshop (elbow/tee/reducer/cross)
- 5) Valve workshop (ball valve, diaphragm valve, hose tail, pump)
- 6) CNC workshop for butterfly valves, check valves, accessories, customized parts, etc.
- 7) Anhui mass production base, covering an area of 30 acres, (fittings mass production)
- 8) BPE pipe fittings factory





## 阀门加工中心 VALVE MACHINING CENTER

- 拥有进口CNC数控机床350台
- Possess 350 sets of imported CNC machine tools



1# CNC Process Workshop







2# CNC Process Workshop



### 3 THREE CHARACTERISTIC 大特点

- 准确性  
accuracy
- 高品质  
superior quality
- 精化性  
Elaboration

公司追求生产的准确性、精化性，不断完善自己的生产方式，包括每一个零部件，都严格按标准精心打造，确保产品的高品质。

The company pursues the accuracy and refinement of production, and constantly improves its production mode, including every component, which is carefully built in strict accordance with the standards to ensure the high quality of products.



3# CNC Process Workshop

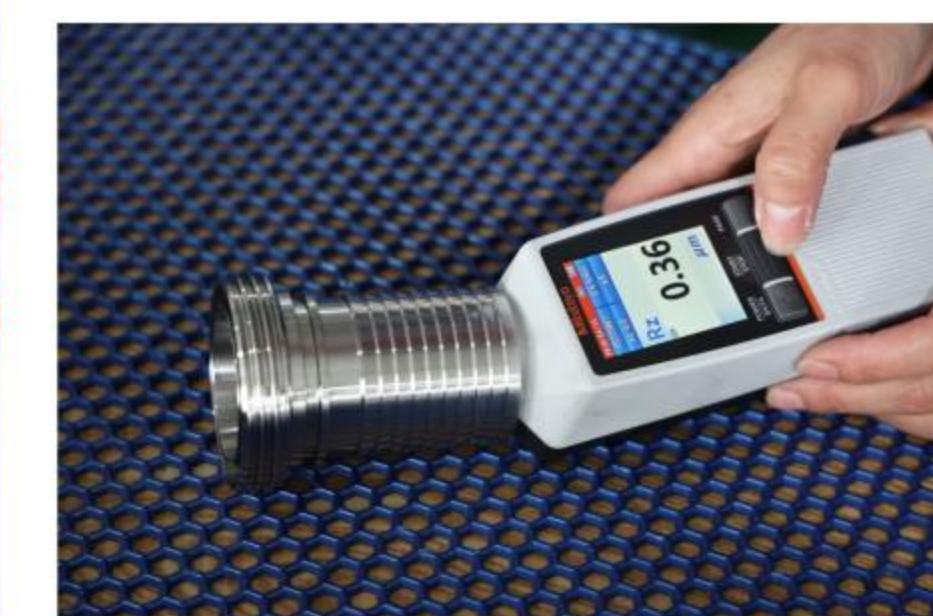


4# CNC Process Workshop

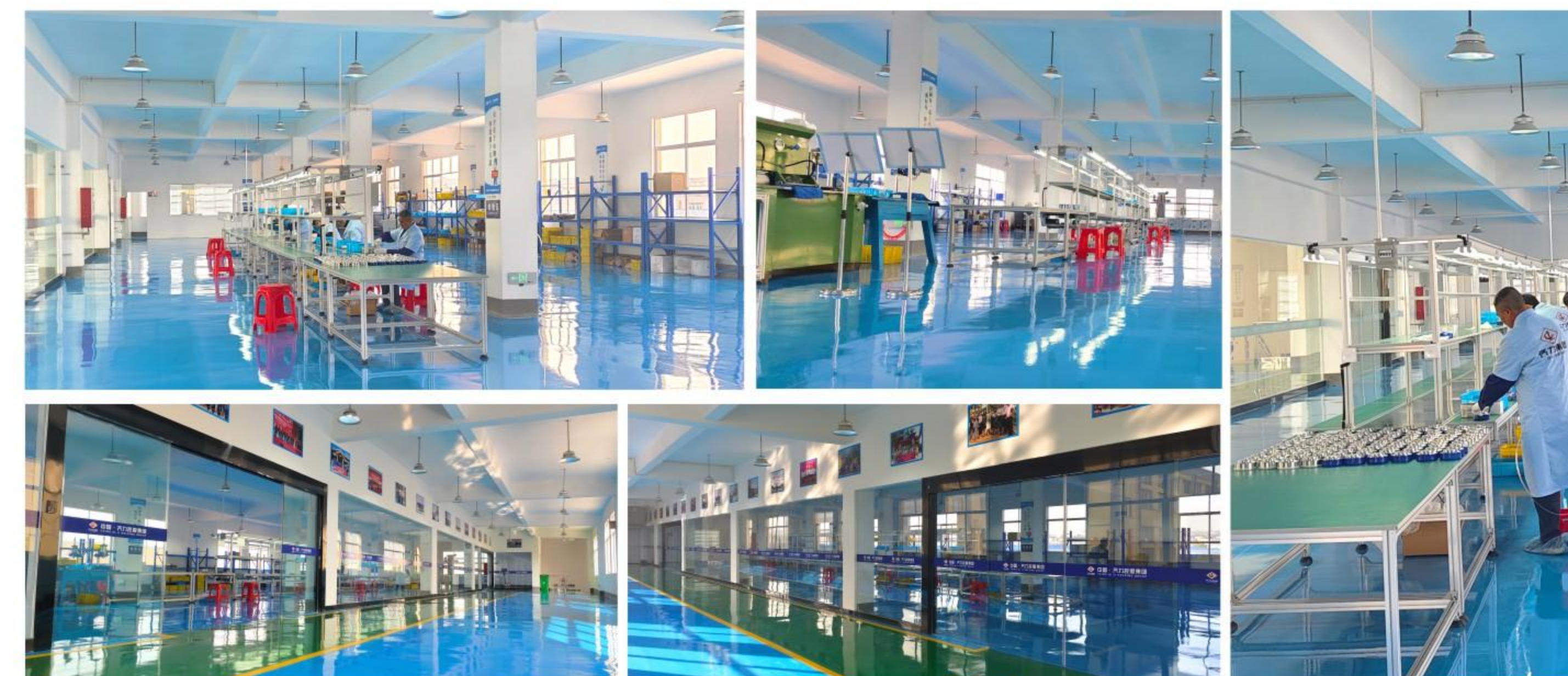


# 雄厚的生产实力 卓越的生产设备和技术

Strong productivity  
Outstanding production equipment and technology



## 无尘车间 DUST-FREE WORKSHOP





## 管件加工中心

PIPE FITTING MACHINING CENTER

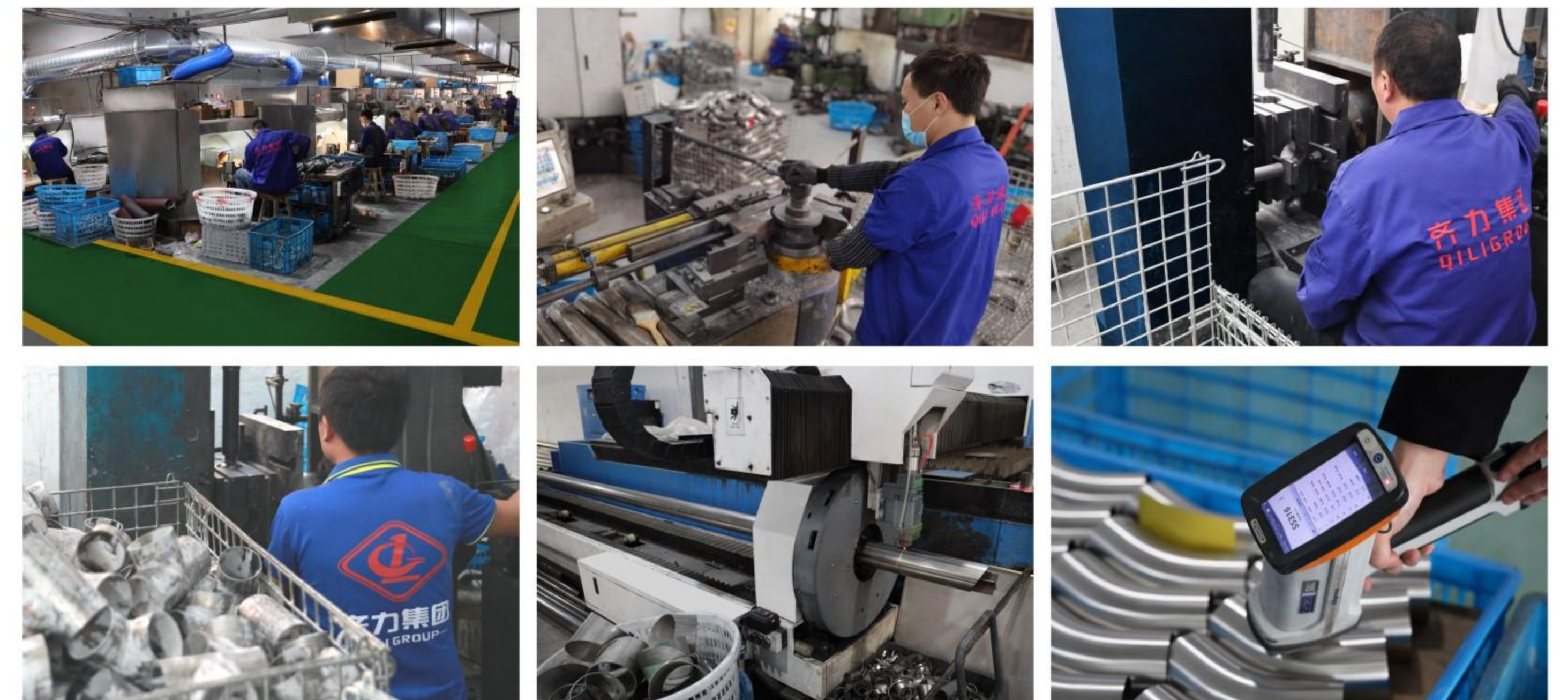
精良的现代化加工装备和独特的技术工艺，实现了齐力控股集团的完美呈现，自主技术开发的高品质产品，充分体现了齐力对品牌国际化的战略的不懈追求。

With sophisticated modern machining equipment and unique technical crafts, we manage to achieve the perfect presentation of Qili Holding Group. In addition, the superior-quality of our self-developed products also fully reflect Qili's unremitting pursuit of the brand internationalization.



公司技术力量雄厚，生产工艺先进，制造设备精良，检测设备完善，售后服务到位。变革不断，创新不断。只为完美呈现高品质的产品。

Strong technical strength, advanced production technology, sophisticated manufacturing equipment, complet testing equipment, after-sales service in place, and continuous innovation. All for the perfect presentation of superior-quality products.





## BPE加工中心

BPE MACHINING CENTER

齐力选用进口优质的BPE专用不锈钢原材料，采用行业先进的管道、管件生产加工、自动化的内外表面抛光、电解、清洗设备。结合20多年积累的生产工艺技术经验，严格按照美国ASME BPE - 2019标准规范，生产制造高品质SF1和SF4全系列管道、管件产品，确保满足生物制药行业的使用要求。

QILI imports high-quality BPE specific stainless steel raw material and adopts industry advanced tube and fittings production processing, automatic internal and external surface polishing technology, EP polishing and cleaning equipment. Combined with more than 20 years experience in production technology and in strict accordance with ASME BPE-2019 standard, we produce high-quality SF1 and SF4 full series of tube and fittings to meet the requirements for biopharmaceutical industry.





# 发货现场

DELIVERY SCENARIOS





# 齐力团队

QILI TEAM

聚焦于卫生级流体领域，解决客户遇到的技术难题，对外成就客户，对内成就员工以及客户对企业的满意是我们齐力终身奋斗的目标！

Focusing on the field of sanitary fluids field, we take it as our lifelong goal to solve the technical problems encountered by customers, ensure achievements of employees and fulfill customers' satisfaction.

营销团队  
Marketing team

技术团队  
Technical team

核心团队  
Core team

研发团队  
R&D team

管理团队  
Management team







**领先源于创新 创新源于专业**  
齐力的专业与品质的邂逅源于创新的精神

Leading stems from innovation, innovation comes from professionalism.  
The encounter of Qili's professionalism and quality stems from the spirit of innovation.



# 企业资质

COMPANY PROFILES

企业先后获得国内及国际多项权威认证及荣誉，这是齐力在规范发展及管理的重要步骤。也是齐力在发展上基石。

目前，公司拥有发明专利、实用新型专利十余项。并荣获浙江科技型企业和国家高新企业。

Qili has successively obtained dozens of domestic and international authoritative certifications and honors, which is an important step for Qili to regulate development and management as well as the cornerstone of Qili's development.

So far, we have more than ten invention patents and utility model patents and won the Zhejiang Science and Technology Enterprise and National High-tech Enterprise.



## 多项国内及国际权威认证

Multiple domestic and international authoritative certifications





## 营销网络

MARKETING NETWORK



2000+  
客户群体(位)



500+  
覆盖区域(个)



20000+  
销售量(万)



2000+  
合作伙伴(位)

我们凭借高精尖的机械设备和专业的科研人员，为所有从事不锈钢需求行业的客户提供优质服务。这些产品广泛适用于制药、饮料、乳制品、啤酒、生物化工等领域，并远销土耳其、美国、韩国、德国、俄罗斯及各个国家和地区。

High-quality services are provided for all customers engaged in stainless steel industry with high-precision machinery and professional scientific research personnel. QILI's products are widely used in pharmaceuticals, beverages, dairy, beer, biochemical and other fields, and also have been exported to Turkey, the United States, South Korea, Germany, Russia and other countries & regions.





蝶阀系列 BUTTERFLY VALVE SERIES



产品材质

SS304/316L

Product material

SS304/316L

压力等级

≤1.6mpa

Pressure Level

≤1.6mpa

连接方式

焊接/快装/螺纹/法兰/真空

Connection method

Welding/Triclamp/Threaded/Flange/Vacuum

驱动方式

手动/气动/电动等

Drive way

Manual/pneumatic/electric

制造标准

3A/ISO/IDF/DIN/SMS/RJT等

Manufacturing Standards

3A/ISO/IDF/DIN/SMS/RJT etc.

产品规格

1/2-8"DN10-DN200

Size

1/2-8"DN10-DN200

蝶阀系列 BUTTERFLY VALVE SERIES



拉杆式焊接蝶阀  
Pull handle type welded  
butterfly valve



3片式蝶阀  
3PCS butterfly valve



拉杆式快装蝶阀  
Pull handle type tri clamped  
butterfly valve



拉杆式外螺纹蝶阀  
Pull handle type threaded  
butterfly valve



鸭嘴式焊接蝶阀  
Trigger handle type welded  
butterfly valve



鸭嘴式快装蝶阀  
Trigger handle type tri clamped  
butterfly valve



鸭嘴式外螺纹蝶阀  
Trigger handle type threaded  
butterfly valve



不锈钢鸭嘴式快装蝶阀  
SS Trigger handle type tri clamped  
butterfly valve



三通联动蝶阀  
Three-way butterfly valve



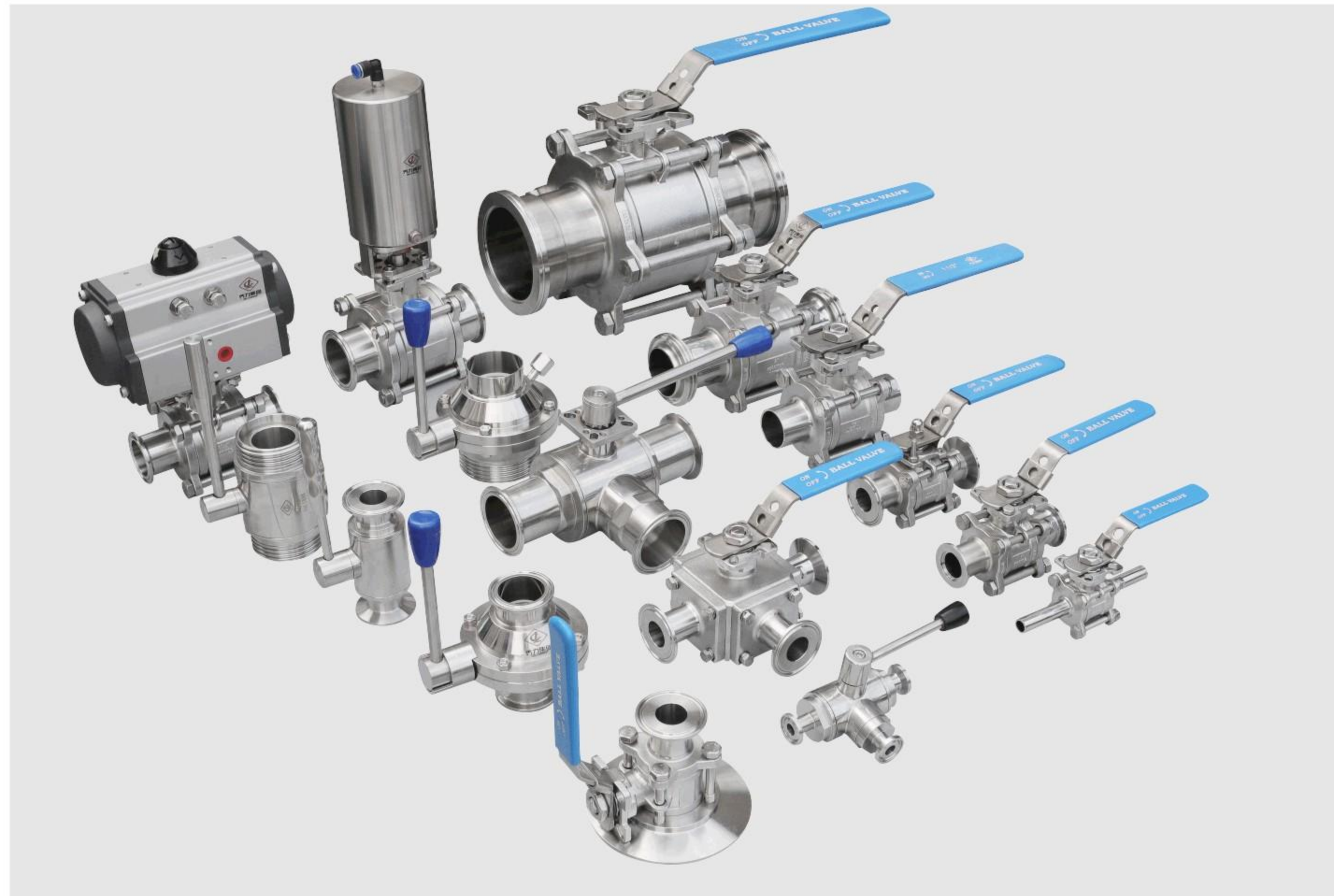
气动快装蝶阀  
Pneumatic tri clamped  
butterfly valve



气动焊接蝶阀  
Pneumatic welded  
butterfly valve



**球阀系列 BALL VALVE SERIES**



**产品规格**

1/2"-6", DN10-DN150

**Product specifications**

1/2"-6", DN10-DN150

**材质**

304/316L

**Material**

304/316L

**表面**

内部CNC加工, 内表面Ra0.6um

**Surface**

Internal treatment CNC machining, processing inner surface Ra0.6um

**压力等级**

10BAR/1MPa/145PSI/10KG

**Pressure Level**

10BAR/1MPa/145PSI/10KG

**连接方式**

卡箍/焊接/螺纹/DIN/SMS/ISO/IDF/BSP/RJT

**Connection method**

Clamp/welding/thread/DIN/SMS/ISO/IDF/BSP/RJT

**温度**

-30~200℃

**Temperature**

-30至200℃

**球阀系列 BALL VALVE SERIES**



高平台外螺纹球阀  
High platform male thread ball valve



高平台ISO真空球阀  
High Platform ISO Vacuum Ball Valve



加长焊接球阀  
Extended welded ball valve



气动快装球阀  
Pneumatic clamped ball valve



三片式焊接球阀  
Three-piece welded ball valve



三片式低平台快装球阀  
Three-piece low-platform tri-clamp ball valve



四方三通快装球阀  
Three-way clamp valve



放料球阀/罐底球阀  
Tank bottom ball valve



三通快装球阀  
Three-way clamped ball valve



法兰球阀  
Flange ball valve



衬氟球阀  
PTFE lined ball valve



快装蝶形球阀  
Clamped butterfly type ball valve



快装球阀  
Tri clamp two-way ball valve



外螺纹球阀  
Male thread ball valve



气动快装球阀  
Pneumatic clamped ball valve



气动罐底球阀  
Pneumatic tank bottom ball valve



隔膜系列 DIAPHRAGM SERIES



气动隔膜阀  
Pneumatic diaphragm valve



手动隔膜阀  
Manual diaphragm valve

止回阀系列 CHECK VALVE SERIES



快装止回阀  
Tri clamp check valve



焊接止回阀  
Tri clamp check valve



减压阀  
Pressure relief check valve



焊接止回阀  
Check valve middle flange/Weld end



空气止回阀  
Air check valve



快装轻型止回阀  
Tri clamp check valve



排污止回阀  
Check valve with drain



活接系列 UNION SERIES



由任系列 UNION SERIES



3A活接头  
3A union



DIN 活接头  
DIN union



RJT 活接头  
RJT union



酒用活接头  
Union for wine industry



SMS活接头  
SMS union



IDF活接头  
IDF union



14MPHR/14MPHRL皮管接头系列  
Hose couplings



21MP/22MP 接头系列  
Ferrules



快装接头系列  
Tri-clamp fittings



软管接头系列 HOSE FITTINGS SERIES



软管接头系列 HOSE FITTINGS SERIES





管件系列 PIPE FITTING SERIES

BPE系列 BPE SERIES



焊式90°长弯头  
Weld 90° long elbow



焊式45°弯头  
Weld 45° elbow



焊式90°短弯头  
Weld 90° short elbow



焊式45°长弯头  
Weld 45° long elbow



一端焊接一端快装90°弯头  
90°weld x clamp long elbow



一端焊接一端快装45°弯头  
45° weld x clamp elbow



焊式变径三通  
Weld reducing Tee



焊式变径长三通  
Weld long reducing Tee



焊式等径短三通  
Weld short Tee



焊式四通  
Weld cross



180°焊式弯头  
180°weld elbow



焊式同心变径  
Weld concentric reducer



SMS焊式同心变径  
Weld concentric Reducer with tangent



焊式偏心变径  
Weld eccentric Reducer



焊式等径三通  
Weld Tee



卡式等径三通  
Clamp Tee



焊式垂直三通  
Weld y type Tee



焊式平行三通  
Butt-weld lateral



卡式羊角三通  
Clamp seagull Tee



卡式平行三通  
Clamp lateral



卡式U型三通  
Clamp bottom-outlet u Tee



90°焊接长弯头  
90°degree Elbow



45°长弯头  
45°degree elbow



等径长三通  
Straight Tee



仪表三通  
Instrument Tee weld end



卡式仪表三通  
Instrument Tee clamp end



长型快装接头  
Long weld ferrule



同心变径  
Concentric reducer



偏心变径  
Eccentric reducer



加长同心变径  
Concentric reducer



加长偏心变径  
Eccentric reducer



视镜系列 SIGHT GLASS SERIES



焊接视镜  
Welding sight glass



快装视镜  
Triclamp sight glass



快装视镜  
Triclamp sight glass

卡箍系列 CLAMP SERIES



高压卡箍  
High pressure clamp



高压卡箍  
High pressure clamp



单销中间开卡箍  
Single pin clamp



131U卡箍  
131U clamp



单销中间开卡箍  
Single pin clamp



单销对叠卡箍  
Single pin clamp



卡箍接头组  
Clamp set



卡箍接头组  
Clamp set



双销卡箍  
Double pin clamp



单销对叠卡箍  
Single pin clamp



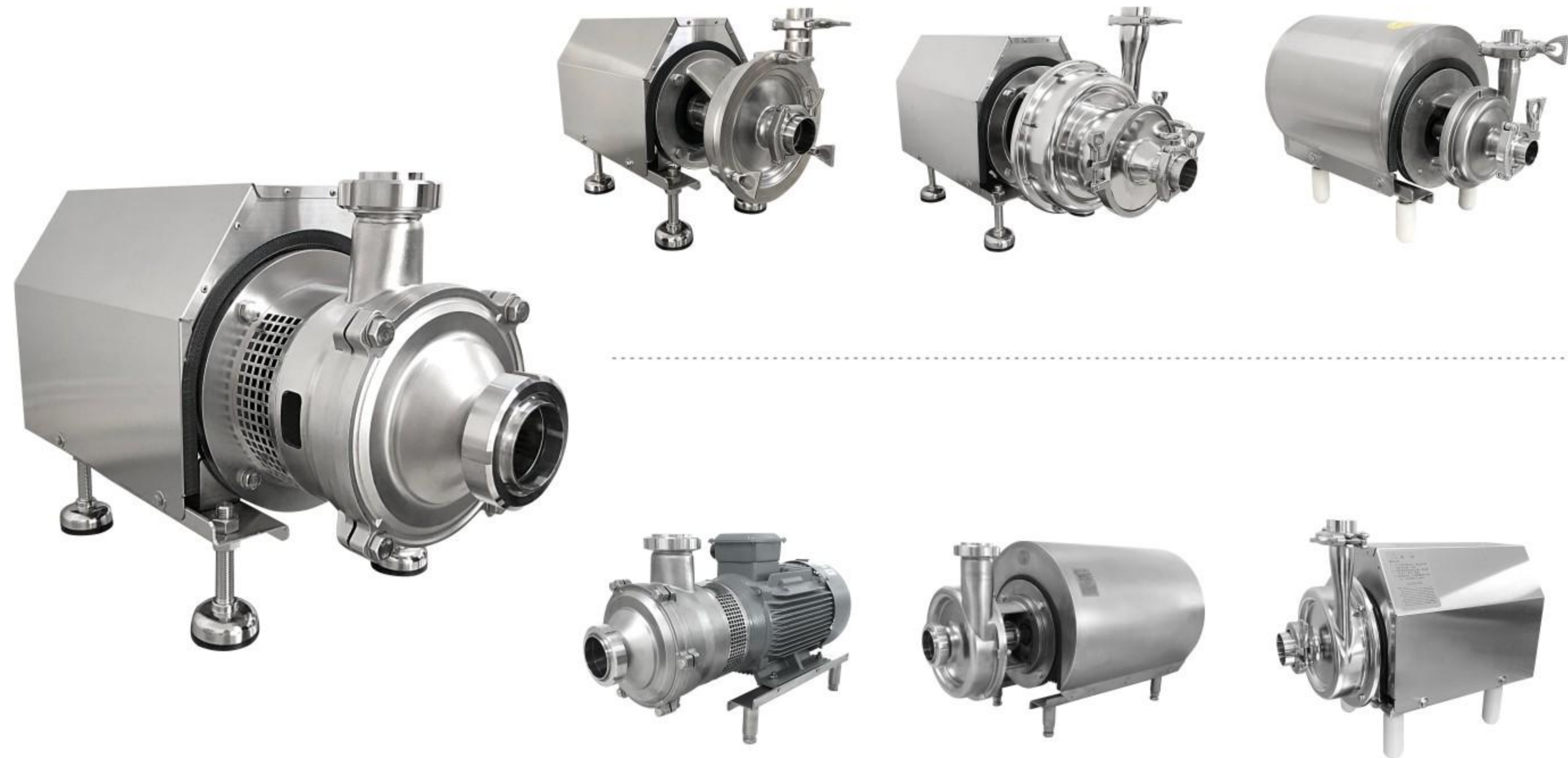
管支架  
Tube holder



单销中间开卡箍  
Single pin open clamp



泵系列 PUMP SERIES



人孔系列 MANWAY SERIES



椭圆形人孔  
Oval manway

圆形常压人孔  
Round non-pressure manway

圆形常压人孔  
Round non-pressure manway

定制阀门/专利产品 CUSTOMIZED PRODUCTS



圆形侧人孔  
Round side-wards manway

圆形常压人孔  
Round non-pressure manway

单条方形人孔  
Single-lock rectangular manway



椭圆常压人孔  
Oval non-pressure manway

常压人孔  
Non-pressure pressure manway

卡箍人孔  
Clamp manway



减压阀  
Clamp "L" body relief valve

球形止回阀  
Y Ball check valve

呼吸防爆阀  
Tank vent

管道内置止回阀  
Cartridge Check Valve

管道适配器  
Pipe adapter

管道适配器的配件  
Fittings for pipe adapters





中国·齐力控股集团  
CHINA·QILI HOLDING GROUP

## 售后服务和质量保证承诺

### 一、售前服务

做到技术与销售的无缝对接服务，让用户的每一次采购都有服务的体验。

- ①进行采购前产品技术沟通和交流，主动给予建议。
- ②在进行产品型号选择时考虑是否成本最低化工效率最大化。
- ③不能达到工矿要求时，根据客户的特殊要求，安排设计师合理改善。

### 二、售中服务

尊重每位用户；给用户一份轻松，放心的整体价值服务。

- ①进行性价比：比价格，比质量，比服务，反思是否有不做到位的地方。
- ②在合作过程中，依照合同，保质保量准时交货，随时保持与用户联系。
- ③生产期间，相关技术人员可来我司进行产品监造和检验，同时，我司会提供该产品的结构图及详细文件资料，来做监造文件。
- ④对特殊工矿或定做的产品，可协商专业技术人员亲临现场指导。
- ⑤我公司在发货前以电话进行产品型号、口径、数量、件数的确认。

### 三、售后服务

完善的服务铸就完美的企业让客户无后顾之忧。

- ①按合同要求提供产品的合格证、生产许可证、检验报告、安装说明书等。
- ②顾客在验收产品过程中，如出现与合同要求不符时，我司接到顾客通知后两小时内给予处理。
- ③我司提供十二个月的产品质保期，时间从验收合格之日起计算。
- ④在正确安装和使用下，出现产品质量问题，本公司将负责到底。

### 四、包修包换承诺

- ①在正常的储运、安装、保养、使用条件下，因产品的质量不能正常使用时，提供三保四包：保质、保量、保及时、包修、包换、包退、包损失。
- ②在接到质量信息反馈时，将在48小时内提出处理意见及解决方案。
- ③可根据用户需求协商提供备品、备件和安装、调试、维修服务。

以上四点是本公司对售后服务的承诺。竭诚欢迎广大用户指导修正，请提出宝贵意见，参照改进。真诚希望我们之间合作愉快。



中国·齐力控股集团有限公司  
CHINA QILI HOLDING GROUP CO., LTD



中国·齐力控股集团  
CHINA·QILI HOLDING GROUP

## AFTER-SALES SERVICE AND QUALITY ASSURANCE

### 1.Pre-sales Service

Seamless docking service between technical and sales, so that customers have a nice service experience in every purchase.

- ① Carry out pre-purchase product technical communication, and actively give suggestions.
- ② When selecting product models, consider whether the cost is the lowest and whether the efficiency of production is maximized.
- ③ When the requirements cannot be met, according to the special requirements of customers, arrange for engineers to make reasonable improvements.

### 2.In-sale Service

Value every customer; give customers a relaxing and assured overall valuable service.

- ① Carry out cost-effectiveness: compare prices, quality, services, and self-exam whether there is a further possibility to be better.
- ② Keep in touch with customers and respect the delivery per the contract, with guaranteed quality and quantity.
- ③ Relevant technical personnel can come on-site for product supervision and inspection during production. We will provide detailed files of the product as supervision documents.
- ④ For special or customized products, professional technicians can visit the site for guidance.
- ⑤ Confirm the product model, diameter, and quantity by telephone before delivery.

### 3.After-sales Service

Comprehensive service creates a perfect enterprise so that customers have no worries.

- ① Provide product certificates, production licenses, inspection reports, installation instructions, etc. according to the requirements of the contract.
- ② If there is any discrepancy with the contract during the customer inspection, we'll deal with it within 2-hrs after receiving the notice.
- ③ A 12-month warranty is provided from the date of acceptance.
- ④ Under the correct installation and use, we take full responsibility if there is a quality defect.

### 4.Repair and Replacements

- ① Under safe storage, transportation, installation, maintenance, and use conditions, when the product cannot function normally due to quality issues, we guarantee to repair or replace with quality and quantity, timely service, or refund and also take the loss.
- ② When receiving feedback on the quality issue we will provide suggestions and solutions within 48 hours.
- ③ It is negotiable to provide spare parts, installation service, debugging, and maintenance services according to customer needs.

The above four sectors are the commitments to the after-sales service of QILI. Welcome instructions and suggestions, we will take your valuable opinions for improvements. Sincerely hope we have a pleasant cooperation.



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