# SinoTrack GPS TRACKER ST-904/ST-904L 4G User Manual





# **PREFACE**

Thank you for purchasing SinoTrack GPS tracker. This manual shows how to operate the device smoothly in details, please make sure to read this manual carefully before using the device. Please be noted that any update of the manual is made without prior notice. Each time the update of the manual will be released in the latest product sales. The manufacturer won't assume any legal responsibility for any errors or omissions made in this manual.

#### 1 SUMMARY

Working based on existing GSM/GPRS network and GPS satellites, this product can locate and monitor any remote targets by SMS, APP and Internet. It adopts the most advanced technology of GPS and AGPS dual positioning.

Content	Specs.	
Dim.	58*39*20mm	
Weight	52g	
Network	GSM/GPRS/LTE	
Band	GSM 850/900/1800/1900Mhz/	
	LTE-FDD B1/B2/B3/B4/B5/B7/B8/B28/B66	
GPS sensitivity	-159dBm	
GPS accuracy	5m	
Battery	3.7V 1200mAh battery	
Stand by	7-15 days	
Storage Temp.	-40°C to +85°C	

Operation Temp.	-20°C to +55°C
Humidity	5%95% non-condensing
Car charger	12-24V input ; 5V-1A output
Wall charger	110-220V input ; 5V-1A output

## 2. Hardware Description

INDICATOR LIGHT STATUS	MEANING
Yellow light –On	GPRS connection
Yellow light –Flash	No GPRS signal
Blue light –On	GPS connection
Blue light –Flash	No GPS signal
Red light –On	Tracker is Charging
Red light –Off	Tracker is not Charging

Note: SIM CARD INSTALLATION GUIDE:

2G Version Only GSM SIM card works in this model.

If you use 3G or 4G card, please confirm it should have GSM function. Please confirm the SIM Card without PIN Code.



Normal SIM

3

# **3.HOW TO QUICKLY SETTING UP THE TRACKER**

#### STEP 1. – Activate Sim

Install the new sim card with 2G/4G network function into your mobile phone and activate the sim card. Make sure it can make a call, send a text and has an internet connection. Once this is confirmed, insert SIM to your tracker.

#### STEP 2. – Turn on the tracker

Charge it about 1 hour first.

The yellow and blue indicator lights will start flashing while it searches for a network and GPS.

Please wait 5 minutes in a good reception area (by a window or outside) for both lights to come on constantly. It will continue to flash yellow if it can not find a network. Move it to another location.

Please note, when the device has a GPS signal it will get a GPS location. If not it will get its location using LBS/WIFI.

#### **STEP 3. - Setting APN for the tracker**

(1) You need to know your tracker's SIM card's APN (Every sim card carrier has own APN content, we have three methods to find out apn content: check sim card carrier on internet or put sim card into cell phone to find out APN or you can ask your SIM card's provider);

(2) Please note the following operations need From another phone number send text messages command to the tracker's sim card's phone number to set tracker's APN.

For example:

APN is: everywhere

APN username is: eesecure

APN password is: secure

(1) If your SIM card's APN without username and password, then send command(8030000+space+APN) to the tracker, it will reply "SET OK".

Text command is: 8030000 everywhere

(2) If your APN with username and password:

Then sned text Command (8030000+Space+APN+space+APN user+Space+ APN pass)

to the tracker : 8030000 everywhere eesecure secure

Please note: Different SIM card has difference APN. Please apply the above formula according to your actual APN to set up your machine.

#### STEP 4. - Setting GPRS mode

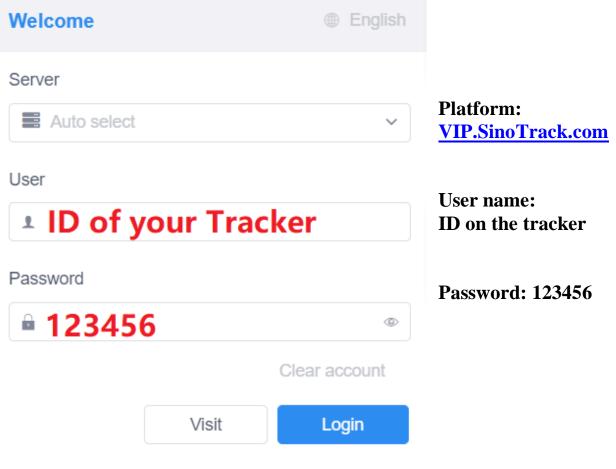
Send text command to the device to set GPRS mode:7100000 Then wait about 30sec, both blue and orange light should stay ON which mean you can now login to sinotrackpro web or app to check if tracker active. (Username is your tracker's ID number that write on the product, password: 123456)

If you set ok of all, you can track it online. If it online but show China location, then take it to the outside which signal good place to get GPRS signal, when it gets signal, will update your location.

# 4. START ONLINE TRACKING

# 4.1 WEBSITE TRACKING

WEBSITE Tracking (PC Version):



# 4.2 APPLICATIONS FOR ANDROID/IOS

You can search **SinoTrack PRO** on APP Store (iOS) or Google Play (Android) Or Download from the QR Code:





Server: VIP.SinoTrack User Name: ID number on tracker Password: 123456

If you have **more SinoTrack GPS trackers**, and want to manage them in one account, please contact us, we will create an account for you, so you can monitor **multiple devices** on the platform at the same time.

Welcome				
Server	Auto selec	t		
Account	I <b>D</b> ⊧of yo	urITrackervice name		
Password	123456			
V	isit	Login		

# 5. More function setting steps are as follows

# 5.1 SMS TRACKING

# Note: The yellow space is a blank in SMS command.

Call the SIM card phone number in tracker, you will receive a Google Maps link of position, or sending message "6690000" to SIM card phone number in tracker . E.g:

6690000

http://maps.google.com/maps? q=+22.64212,+114.18814 Date: 2017-12-6 Time:1:45 ID: 6170999999 Fix:V Speed:0.0KM/H Bat:80%

## 5.2. Admin number setting (After admin number setting, all SMS

operations to the device are under this number only.)

Command: phone number+password 1 (This phone number is your own mobile phone number , not the SIM card number in tracker .) Reply: SET OK!

E.g: 132657901800000 1

13265790180 is your mobile number, 0000 is password, 1 is serial means the first number.

Voice Monitor:

Send command 66 to the GPS Tracker from control number,

The tracker will call back to this control number.

(Attention: You need to set control number for the tracker, so that you can use this function. And must use control number to send 66, otherwise you can't get call back)

Or you can use admin number call the tracker to monitor.

When the unit is in over-speed alarm, shake sensor alarm, or low

battery alarm, it will send alert to the admin number. (13265790180)

Admin number Canceling: Command: D101# Reply: SET OK!

5.3. Over-speed Alarm setting Over-speed Alarm setting: Command: 12200000070 (Suppose speed is 70km/h) Reply: SET OK! E.g:

<u>1220000</u> 070

SET OK

When the unit speed is over 70km/h, it will send message "speed

alarm!" to the admin number every 5 minutes.

Over-speed Alarm canceling: Command: 12200000 Reply: SET OK!

5.4. Shake Alarm setting Command: 1810000T10 Message Reply: SET OK! E.g:

1810000T10

SET OK

**Note:** Pls keep the tracker being stationary for 5 minutes, this function will work. The tracker will send SMS "Shock alarm!" to the admin number when the unit get shocked. Shake alarm Canceling: Command: 1800000 Reply: SET OK!

5.5. Device working mode setting: (Battery use time depends on which working mode you set)

1. WORK-Keep working mode:

(ST-904/ST-904L works 18 to 24 hours)

Command: WORK0000 Reply: SET OK!

(The tracker will keep working and send data by time interval)

2. **MOVE**-Work when the tracker is moving:

#### (ST-904/ST-904L works 3 to 10 days)

Command: MOVE0000 Reply: SET OK!

(Factory setting is "MOVE" mode)

(Tracker only works when it is moving, when it is stopped, it will sleep, GPS shut off, GSM works in low consumption mode. Vibration, SMS command, calling tracker can wake up the tracker to work 5 minutes.)

Attention Please: If you set for MOVE-Work mode and your car running all day at the same time, then tracker can't save battery, at this time move mode same as keep working mode. Only can use 18-24 hours.

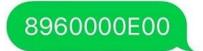
#### 3. STANDBY-SMS or Call to tracker, it will work 5 minutes.

#### (ST-904/ST-904L can standby 15 days)

Command: STANDBY0000 Reply: SET OK!

(Standby mode, GPS shut off, GSM works in low consumption. SMS, calling can wake up the tracker to work 5 minutes.)

PS: The ST-904/ST-904L is mini tracker with **1,200mAh** battery. If you need long time standby, You can choose: ST-905/ST-905L **5,000mAh**, ST-915/ST-915L **10,000mAh**, ST-925 **20,800mAh**, The big battery with big size also. **5.6 Terminal (local) Time Setting** (factory setting GMT 0) Command: 8960000E00 Reply: SET OK!



SET OK

E.g: 8960000E01 8960000W01

#### **5.7 Reset Hardware** Command: RESET Reply: SET OK!

**5.8 Read the Configuration data** Command: RCONF Reply: the ID, work mode, IP and Port, APN of tracker.

### 6. EXPLANATION OF PARAMETERS/CODES IN SMS MESSAGE



ST904(M),ID:7026015803,UP:0000,U1 :,U2:,U3:,MODE:GPRS-MOVE,GEO FENCE:OFF,OVER SPEED:ON,VOICE:OFF,SHAKE ALARM:ON,SLEEP MODE:ON,APN:interne

t,,,IP:45.112.204.242:8090,GPRS UPLOAD TIME:30TIME ZONE:+8.0

#### It's the setting of tracker

- **ST-904/ST-904L:** the model of tracker.
- ID:7028313929 the ID of GPS Tracker
- UP:0000 the password of SMS
- U1:,U2:,U3: The control number
- **MODE: GPRS-MOVE:** GPS work mode.
- DAILY:OFF,GEO FENCE:OFF,OVER SPEED:OFF, VOICE:ON, SHAKE ALARM:OFF,SLEEP:ON status of tracker
- ◆ APN: internet APN of the SIM Card
- IP:45.112.204.242:8090 the IP and Port of tracker
- GPRS UPLOAD TIME:30 is the GPS time interval
- TIME ZONE:E3.0 time zone of tracker

### 7. Notices:

1.GPS tracking can be worked outdoor.

2.Please make sure SIM card supports making calls, sending messages, GPRS network.

3.Please make sure SIM card is with sufficient balance.

4. Please make sure the SIM card has Turn off call divert

- 5. Please insert the SIM card correctly.
- 6.Do not assembly and disassembly device at will.

# Contact us:

Amazon:

support@sinotrack.com

# AliExpress:

sino@sinotrack.com

# 8. FAQ and processing methods.

FAQ	Instructions/Solutions			
Fail to turn it on	Please check if battery is charged.			
	<ul> <li>Please check if SIM card installed correctly.</li> </ul>			
No GSM signal	<ul> <li>Please check if SIM card has GSM network.</li> </ul>			
	<ul> <li>Don't use the SIM card with PIN code.</li> </ul>			
	<ul> <li>no calls can be diverted.</li> </ul>			
	<ul> <li>Please check if voltage of the power is normal.</li> </ul>			
No GPS	A more open view of the sky is recommended to make			
	sure the device can receive the GPS signal normally.			
No reply to SMS	Password wrong or the format is wrong.			
No reply to calling &	Authorized / admin phone number is incorrect or has			
No alarm message	not setup			
SMS position OK,	Please check if APN is correctly set. And please find out			
cannot use the APP	the correct APN content of the SIM card. (Please refer			
and web platform	to 6 setting.)			
	No upload position time or GPS signal: call the device			
Platform position is	phone number and receive the position message. If it			
difference from the	no GPS signal. The position is the last GPS positioning			
actual position.	location; If it has GPS signal, it means the device			
	doesn't reach the uploading time.			